# INSTALLATION CARD

The ManageWise Agent software lets you successfully manage and control your Windows NT Servers from any ManageWise® 2.6 console. The ManageWise Agent is based on the Simple Network Management Protocol (SNMP) providing you with industry based management of your Windows* NT* v.3.51and v.4.0 servers.

## SOFTWARE COMPONENTS

### ManageWise Agent Server

ManageWise® Agent™ for Windows NT Server software
(Installed on Windows NT 3.51 or NT 4.0 servers)

### ManageWise Agent Console

ManageWise Agent for Windows NT Console software
(Installed on your ManageWise 2.6 Consoles)

## SYSTEM REQUIREMENTS

### ManageWise Agent Server

❑ Windows NT v.3.51 or v.4.0 server software running on an Intel* or compatible processor

❑ Microsoft* TCP/IP protocol

❑ Microsoft's version of the IPX™/SPX™ protocol

❑ SNMP Service

❑ Network interface card (NIC)

❑ 4 MB free disk space for ManageWise Agent files

❑ User account with ADMINISTRATOR rights

❑ CD-ROM drive

❑ 3.5-inch floppy disk drive

### ManageWise Agent Console

❑ Windows 95, 98 or Windows NT v.4.0 workstation software running on an Intel* or compatible processor

❑ ManageWise 2.6 Console Software installed (system requirements for ManageWise 2.6 Console are provided within the ManageWise 2.6 Installation Card)

❑ Network interface card

❑ Microsoft* network client

❑ Novell Client™ 3.0 for Windows 95/98 or Novell Client 4.5 for Windows NT software or later

❑ 2 MB free disk space for ManageWise Agent files

❑ User account with ADMINISTRATOR rights (Windows NT only)

❑ CD-ROM drive

❑ 3.5-inch floppy disk drive

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**PRE-INSTALLATION CHECKS**

**ManageWise Agent Server Checklist**

❑ Server and user account with ADMINIS-
TRATOR rights

❑ ManageWise Agent Licensce Diskette
(one license for each server installation)

❑ Domain names for server installation

❑ List of servers to install ManageWise
Agent

❑ Send out notification to users that the
server requires a reboot after agent is
installed

**ManageWise Agent Console Checklist**

❑ Workstation user account with ADMINIS-
TRATOR rights (Windows NT only)

❑ ManageWise 2.6 Console software
installed on target workstation.

❑ Verify, in the segment maps, that the Win-
dows NT servers that you are installing
the agent on have been discovered by
NetExplorer™.

❑ Shut down all ManageWise components
on your ManageWise Console before
installing the ManageWise Agent Console
software.

# Installation

**INSTALLING SOFTWARE**

The ManageWise Agent can be installed locally on a Windows NT server or from a shared or mounted CD-ROM drive.

Another approach is to use the setup program to push the agent software out to remote servers within your Microsoft Windows Network. You need ADMINISTRATOR rights to selected servers.

**Hint**
If you have disabled auto-run functions for your CD-ROM drive, run SETUP.EXE from the root directory on the CD. Then select the install server software or install console option and click Next.

**TO INSTALL MANAGEWISE AGENT,**

1. Insert the CD and click Install ManageWise Agent from the CD startup screen.

2. Select,

    a. Install ManageWise Agent on local Windows NT server and click Next.

       or

    b. Install ManageWise Agent on remoteWindows NT servers and click Next. Then, select all target servers and click Next.

3. Continue following directions in the setup screens until prompted to install the License Diskette.

4. Insert license diskette and continue.

5. After installation is complete you should restart your server(s) to load the ManageWise Agent on the server(s)

For information about configuration and using the ManageWise Agent, refer to the online Help on the console.

**TO INSTALL MANAGEWISE AGENT CONSOLE,**

1. At a ManageWise 2.6 Console, insert the CD and click Install ManageWise Agent Console from the CD startup screen.

2. Continue following directions in the setup screens.

3. After installation is complete you can restart your ManageWise Console.

For information about configuration and using the ManageWise Agent, refer to the online Help on the console.

**TO UNINSTALL MANAGEWISE AGENT SERVER SOFTWARE,**

Use the uninstall program located in the ManageWise Program group on the Windows NT server desktop (NT 3.51) or Start menu (NT 4.0).

# ManageWise Agent Documentation

## FINDING INFORMATION

All ManageWise Agent documentation is in the online Help system accessible from the ManageWise Agent Console.The documentation consists of an online Help system, a Novell Expert Help system, and release notes.

### What's in Online Help

Online Help provides quick access to information (such as functions and tasks) while you are using the software. This includes button and field descriptions and procedures. The online Help also explains how ManageWise Agent works with other ManageWise components.

### To access online help,

❑ Select from help options in the help pull-down menu.

❑ Press F1 on any windows or dialog box.

❑ Click [icon] or the Help button from any window or dialog box.

### What is Novell Expert Help

Expert Help displays the alarm notification in a window when the ManageWise Console receives an alarm about an event or condition on the network. You can find Expert Help about each type of alarm. Expert Help describes the alarm, shows the default severity, tells you the significance of the alarm, and suggests actions to take.

### To access Novell Expert Help,

❑ Select an alarm on the Alarm Manager window and click the Expert Help button.

or

❑ Double-click an alarm on the Alarm Manger window.

### Don't Forget to Read the Release Notes

The MAREADME.TXT file contains a product overview followed by installation notes and a list of known problems and suggested workarounds. The MAREADME.TXT file is located at the root directory of the CD-ROM.